

A DECADE OF EMPOWERING FAMILIES

Nayi Disha 10-year Report
— 2015-2025 —





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*Courage doesn't always roar. Sometimes courage is
the little voice at the end of the day that says I'll try
again tomorrow.*

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MESSAGE FROM OUR FOUNDER AND EXECUTIVE DIRECTOR

Prachi Deo

Founder and Executive
Director, Nayi Disha



I often reflect on how caregiving profoundly shapes who we become. For me, without my brother, Pranjali, a 52-year-old with Down Syndrome, Nayi Disha simply wouldn't exist. Growing up, I witnessed only unwavering love and determination of my parents to support my brother in every possible way, along with the struggles they went through due to lack of information, guidance and support for families like ours. My personal journey and of those around me revealed a core truth that families are the real change agents. Yet the system rarely acknowledges or supports them. This conviction became my core belief and Pranjali, the inspiration behind founding Nayi Disha.

Ten years ago, Sudarshana, our co-founder and a very supportive board, we started with a simple yet so powerful belief that every family impacted by Autism, Down Syndrome, and other developmental disabilities deserves access to the right information, support, and dignity. What began as conversations with worried parents has evolved into a nationwide community where no family walks alone.

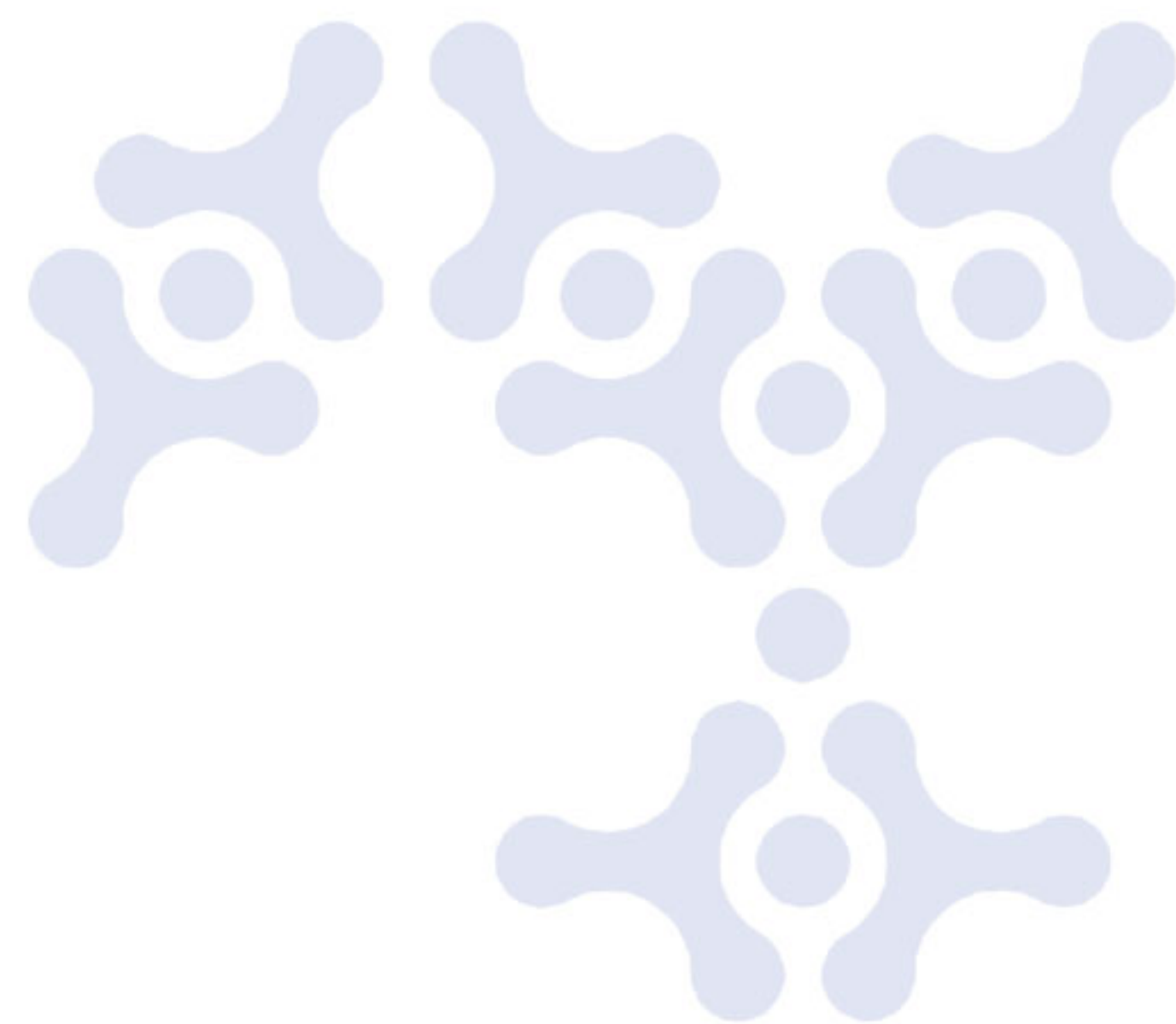
Over the years, we have witnessed caregivers transform from seekers of support to drivers of change. They've become leaders, building peer communities, advocating for rights, and even joining Nayi Disha to carry the vision forward. Watching this transformation has been my greatest inspiration and reward.

None of this would have been possible without our funders, grant makers, allies who believed that empowering caregivers is not charity, but the pathway to systemic change. We are deeply grateful for their support. We have always been inspired by our incredible partner organisations with their years of work and learnt from their journeys.

At Nayi Disha, we are committed to building a strong, collaborative network that accelerates impact nationwide. It has been especially heartening to work closely with public systems to co-create caregiver support structures that truly reach the last mile. These partnerships ensure that families in every community, rural or urban, have access to the care, knowledge, and dignity they deserve.

As we celebrate 10 years, we stand at an inflection point ready to scale our programmes, strengthen caregiver and community led models and embed our work within existing health and social welfare frameworks to ensure the last mile reach. We are collaborating with like-minded organisations to bring diverse perspectives, amplify voices and drive collective advocacy to scale and create systemic impact.

The report is dedicated to all caregivers and their loved ones, to every parent who refused to give up, every sibling who advocated, every small breakthrough they made at home, and every barrier they have lifted as changemakers. For caregivers are the changemakers and future of support. Here's to the next decade of hope, dignity, and empowered families!



INTRODUCTION

Nayi Disha was born with a sister's experience of seeing the challenges her family faced with raising a child with developmental disabilities. That families need more than just medical diagnoses and professional help, they need a lifelong partner to walk alongside them. Nayi Disha was established in 2015 with a simple yet powerful belief that every family raising a child with intellectual and developmental disabilities deserves access to reliable information, compassionate support, and a community that understands their journey.

What started as a simple online initiative in Hyderabad to share reliable information has, over the past decade, grown into a thriving ecosystem of care, connecting families, experts, and organisations across India. Today, Nayi Disha stands not just as a digital resource hub, but a holistic circle of care and support reaching over nine lakh individuals, offering free multilingual support and nurturing peer support communities across India.

This report chronicles a decade of learning, growing, and reimagining what's possible when families are empowered with knowledge and connected through community. It echoes a few caregivers' journeys, their triumphs, unspoken fear and enduring hope. Their voices thread through this report, reminding us, again and again, why our work matters. It celebrates the resilience of thousands of parents, the dedication of our team and volunteers, and the partnerships that have made our work possible.

But numbers tell only part of the story. The real story of Nayi Disha is found in the thousands of moments of connection. A mother finding clarity through a phone call, a father discovering solidarity with other parents and realising that he is not alone in his fears, a young sibling feeling understood for the first time. It is in these everyday moments that real change quietly begins when information becomes confidence and community becomes strength.

10 HIGHLIGHTS FROM 10 YEARS

Parents' support groups and workshops started, providing families with guidance, resources, and peer support

2016



- Expanded resources in Hindi and Telugu
- Scaled workshops and support group meetings in multiple cities

2019



Launched Abhivyakti, the annual flagship event

2017



2015

- Nayi Disha was officially registered as an organisation
- Launched the website, establishing our digital presence



2018

- Collaborated with leading experts and reputed organisations
- Expanded the services directory to 6 cities, enhancing access to support

- Partnered with 7 Composite Regional Centres for Persons with Disabilities (CRC) under Department of persons with disabilities (DePwD)
- Digital Kiosk set-up at Government Hospitals and CRCs

2024



- First Therameet event bringing practitioners together
- Launched Project Saarthi for early detection of developmental disabilities in rural parts of MP, training Anganwadi workers for home-based interventions

2025



- Initiated community outreach in Madhya Pradesh, Maharashtra and Uttar Pradesh
- Rigorous support initiatives for UDID applications and other govt schemes

2022



2023

- Inroad in Chhattisgarh and Jharkhand building grassroot partnerships to provide support system for caregivers
- Launched Know Your Rights initiative to bridge the awareness gap on rights and government schemes

- Launched the national multilingual Naya Disha free helpline support
- Expanded our digital platform to Hindi

2020



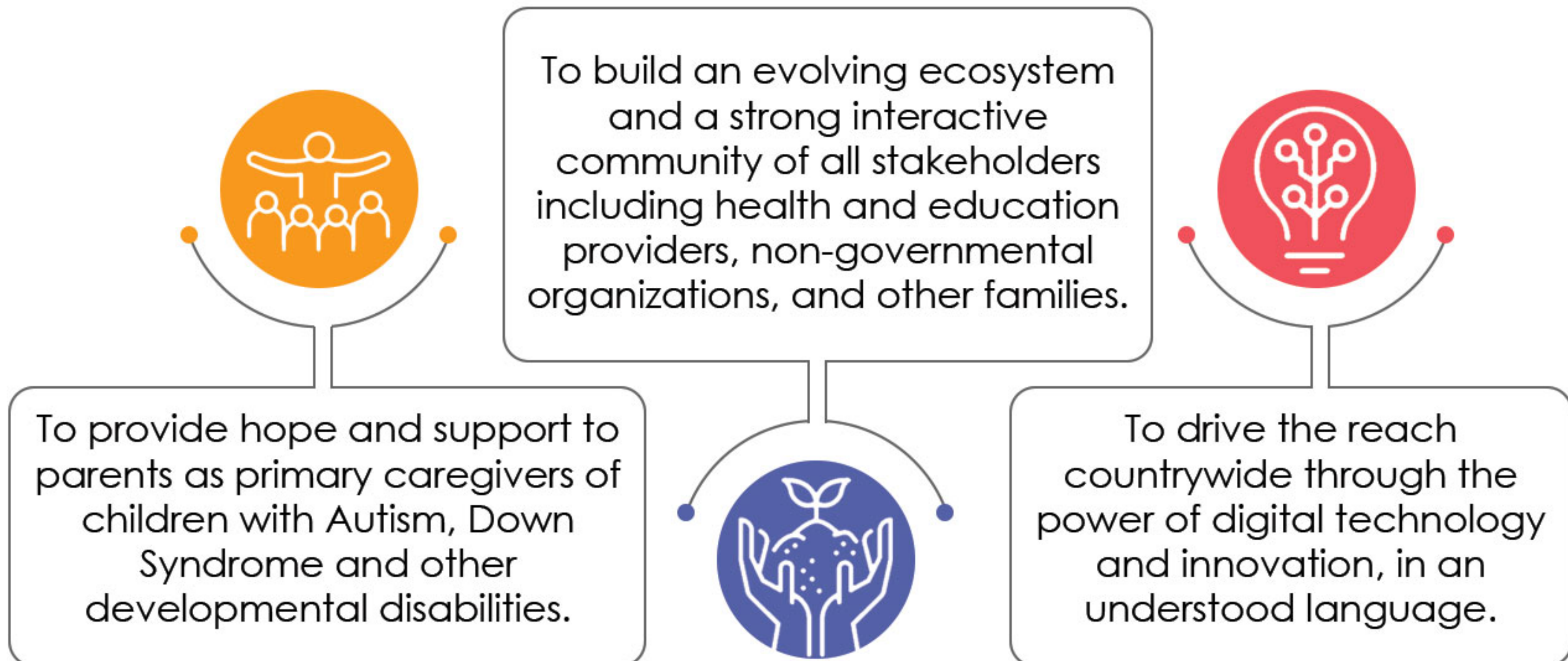
2021

- Launched Sakhi, an AI-powered whatsapp chatbot
- Introduced Saksham, a parent training program, in multiple languages

OUR VISION

To enable and equip families impacted by developmental disabilities to be change agents in the development of their loved ones and enhance their quality of life, ensuring no family is left behind

OUR MISSION



OUR VALUES



Comprehensive

We see your need as holistic, and we strive to provide the most complete care and support that matches your experience as a family member.



Resourceful

In order to empower you, we are ourselves evolving to become more resourced, more reachable, more relevant, and more resilient in our ability to support.



Trusted

We grow with your trust in us and seek to acquire and present more scientific and accurate information that is continually verified.



Caring

Our partnership with families is life-long, firm, and founded on our passion and dedication to the cause of an inclusive society.



Progressive

We forever look to the future with hope and believe that the power of collaboration can make magic happen.



A MOTHER'S JOURNEY THROUGH HOPE AND COURAGE

At the heart of our work lies a belief that has constantly guided each step of our journey that is 'No family should be left behind'. It's the philosophical foundation upon which Nayi Disha has been built and continues to grow. This belief has shaped our innovations, programs, partnerships, and our ethos. Keeping the needs of the families at the centre and creating solutions that reflect lived realities, this lens has allowed us to build a community that is proactive.

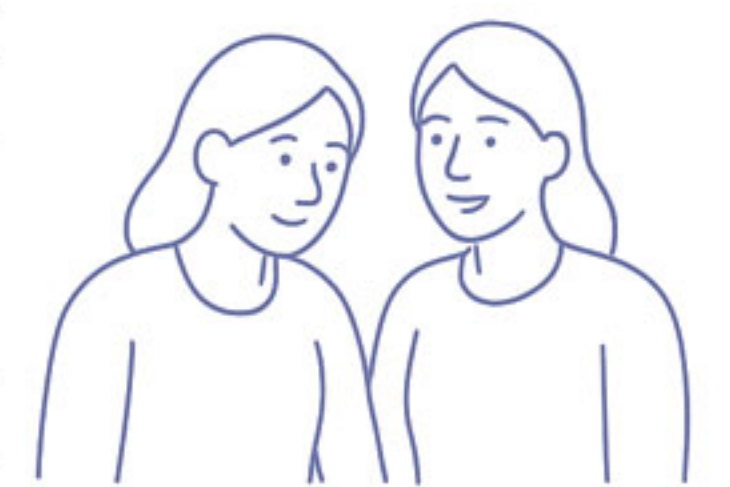
For **M. Vidyasree (Hyderabad, Telangana)**, their family's life turned upside down when her son Krishna was diagnosed with autism at the age of nineteen months. "Him being unable to speak and avoiding gazes left me reeling. Initially, I clung to the thought that therapy could fix things within three years. Lacking knowledge alongside assurance, I stumbled through those first times feeling utterly isolated."



Back in 2016, life shifted when Vidya attended one of the workshops by Nayi Disha at Rainbow Hospital on Cognitive Behaviour Therapy. Hearing the consulting psychologist and doctors talk while surrounded by fellow parents, for the first time it occurred to her that this community understood what she was going through.



"For the first time I felt that I am not alone and there is someone to reach out and care about your pain which was much better support than what my family offered at that time. I started understanding autism differently, thanks to Nayi Disha's support groups alongside one-on-one chats with other parents, that it is not a problem that needs to be solved. It's more about consistent help over time. Experienced mothers and fathers showed me the ropes. It helped in being more patient with my child and improved my connection with our son. We reset our priorities and now focus more on creating a stable foundation and support system so that our son can flourish. Today, he's doing wonderfully studying in sixth grade."



She adds, "Our journey has just begun and I also want to share my learnings with other parents. And Nayi Disha parent community is just the place to do so. It means being empowered, it means being a part of a big family, a Vasudhaiva Kutumbakam, to look after each other."



Vidya continues to be an active member of the Nayi Disha community, lending her expertise to help us reach more Telugu-speaking caregivers translating valuable informational and knowledge based content that supports them in their caregiving journey.



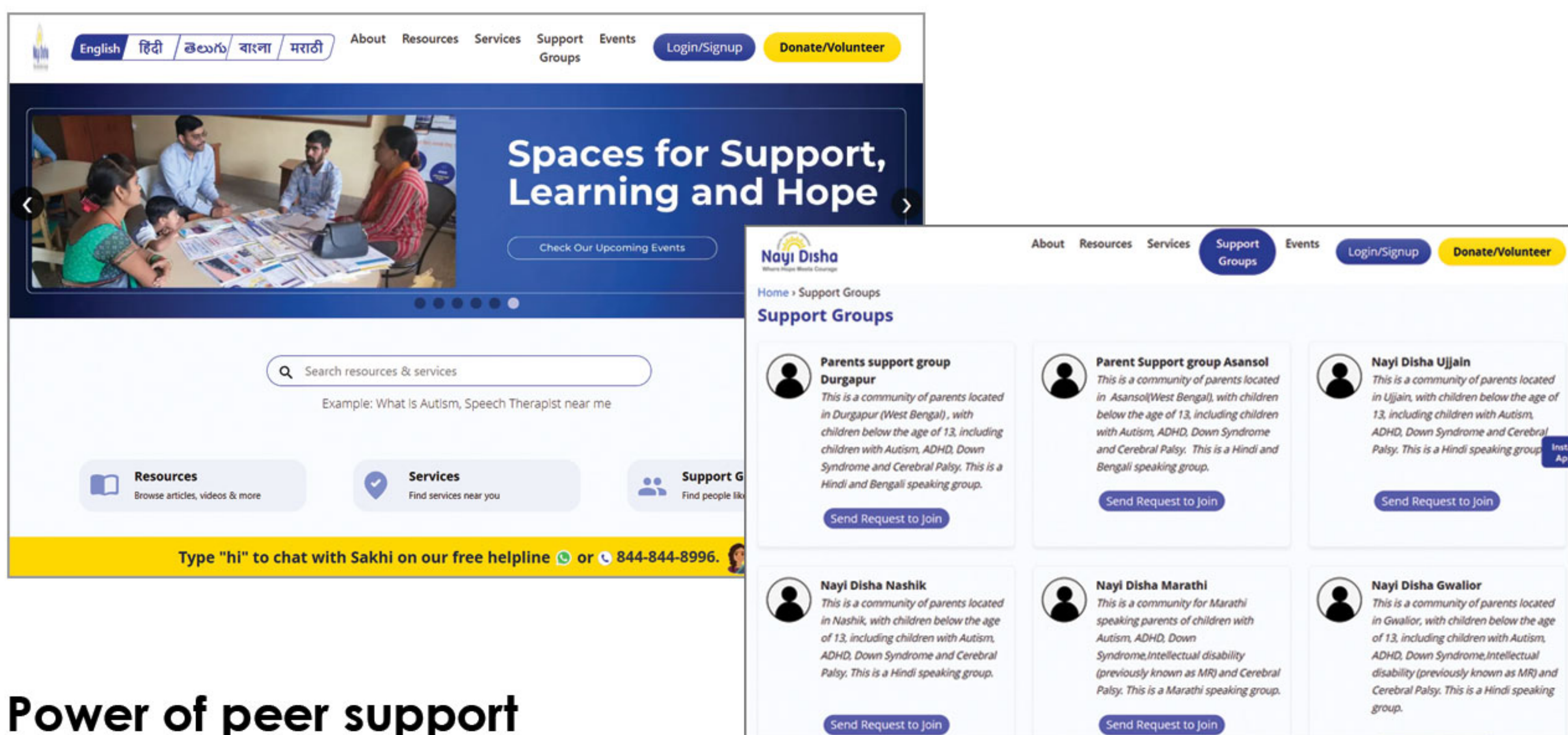
Through years of close and systemic interactions with families, we found that most caregivers view peer-led support, streamlined communication on rights and policies, and more accessible, practical resources and training as critical to improving their caregiving experience and outcomes.

Inclusion by design

Our promise of working with families begins with a core belief that every family, regardless of their geography, socio-economic status, language, or their child's disability, deserves access to reliable information and empathetic support. Our solutions and services are designed to reach families wherever they are. Be it a metropolitan like Hyderabad and Delhi or remote villages in Telangana and Jharkhand, from Hindi-speaking communities in North India to Marathi-speaking families in the West.

Our digital platform ensures easy and large scale accessibility for those with internet access and offline community building initiatives and support networks for those without. Our free helpline support bridges the digital divide, ensuring that a family without a smartphone can still receive the expert guidance they need. We've designed our platforms for varying levels of digital literacy. Our website navigation is intuitive, content is mobile-optimised (because many families primarily use smartphones), and our service directory includes multiple search options to accommodate different ways people look for help.

This multi-dimensional accessibility ensures that when we say "leaving no family behind," we mean it across every dimension of access.



Power of peer support

There is something irreplaceable about connecting with someone who truly understands your experience because they have lived it. When a mother shares how she managed her child's first day at school, when a father describes navigating the disability certification process, or when an experienced parent reassures a newly diagnosed family that life will find its rhythm, it is in these moments that families feel seen and find validation in ways that no guidebook or professional opinion can. Peer support holds the power to transform families who once sought help to become the guides for others following behind them.



A HOLISTIC 'CIRCLE OF CARE' THAT EMPOWERS EVERY FAMILY

For the past ten years, Satya Kishori Thatavarthy (Hyderabad, Telangana) has been a part of the Nayi Disha community, one of many parents whose journey mirrors the organisation's own evolution. Satya was aware of the initial developmental needs and support required for

her daughter Lakshmi. When she recognised delayed developmental milestones in Lakshmi, a reliable and timely diagnosis was made in Chennai. When doctors advised Satya to move to Hyderabad, their hometown, as it would be better for her child, she shifted soon and started all necessary interventions to support Lakshmi's well-being. However, as Lakshmi grew, Satya found herself questioning if she knew enough about the growing needs of her pre-pubescent child with a neurodevelopmental condition. A similar story followed Aliya Fatima (Hyderabad) and her daughter Zareen. Over time, as Zareen's needs changed, she looked for guidance, information, emotional support, and practical help. Whilst being a pillar of strength to her daughter, Aliya was facing other challenges - societal stigma and pressure, feelings of hopelessness and depression, and found it difficult to cope.

This is when the holistic support offered by Nayi Disha, based in workshops, informational resources, and parent community, became their companion. For both Satya and Aliya, stepping into Nayi Disha's support system was like stepping into light after years of fumbling in the dark. They attended several workshops and events like Dirty feet, Aao Khelein, Abhivyakti that empowered them with community and knowledge. For Satya, after joining Nayi Disha she felt more comfortable and confident as she could share her thoughts with and continuously learn from more experienced parents. She says:

"The knowledge I gained helped me to support and continue my journey. I got a lot of information regarding doctors, therapy centres, etc. I became more confident in handling my child when she is showing tantrums in public spaces like airports, malls, railway stations, etc."

For Aliya, Nayi Disha was a source of information and access to a support system that lifted her up at a time when it seemed impossible. The workshops helped her understand Zareen. Campaigns for Open Door Policy helped shape her perspective of doctors and guided her in identifying the right therapists for her daughter. Nayi Disha's helpline counsellors taught her to focus on her child and make decisions that affect her, rather than the society. Surely, easier said than done, but it was made possible, as she says in her words because:

"Nayi Disha team reminded me that the decisions I was taking for Zareen were the best for her, and most importantly they made me feel that I am not alone. I still call the helpline whenever I need reliable information on government schemes and disability certifications. Connecting with Nayi Disha will help you find guidance, emotional strength, and the right direction for your child. It's a place to learn and unlearn, to recognise that my child has her own strengths and rhythm, and things will fall into place when the time is right."



For families raising children with intellectual and developmental disabilities (IDDs), the first step towards empowerment often begins with access to trusted and timely information and guidance. Parents like Satya and Aliya are not just caregivers, they are navigators of a complex system that offers few maps. Reliable knowledge helps them make informed decisions about therapies, education, and daily living and, most importantly, replaces fear with understanding.

What's remarkable about Nayi Disha's model is how knowledge, skills and community support transforms them into change agents. Once parents begin to understand, they start to connect and that connection creates change beyond individual families.

Across three years of surveys, Nayi Disha Support Groups have shown a consistent and powerful role in providing emotional support and connection to parents of children with disabilities. The majority of parents shared that being part of the group made them **feel less alone in their parenting journey**.

Over 80–90% state that reading others' experiences or engaging in conversations helped them realise they are not alone. Around **75–80%** of caregivers say the groups allowed them to share their own emotions and challenges with others on a similar path, creating a safe space for empathy and mutual understanding.

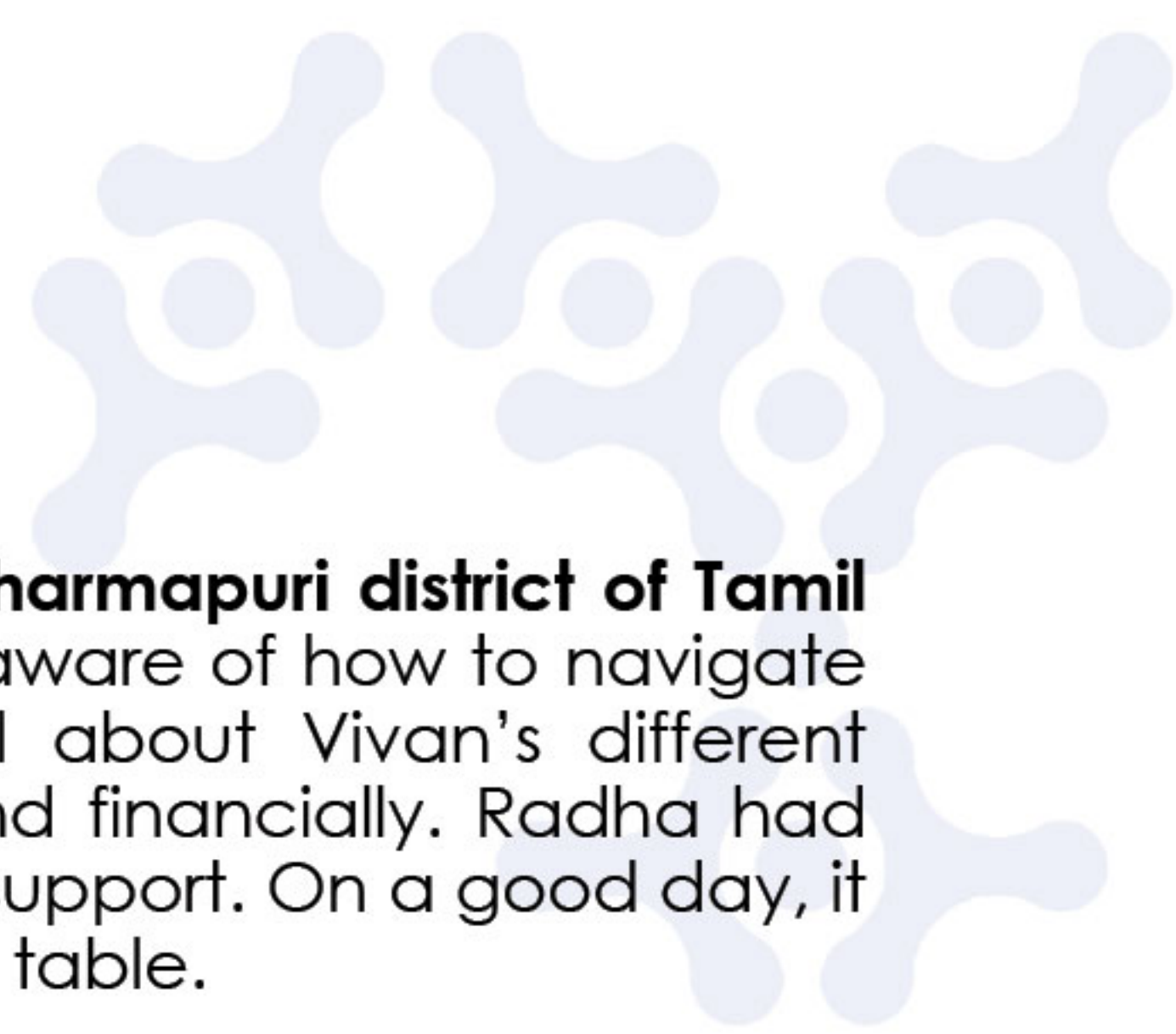
Beyond emotional relief, more than **40–50%** of parents reported developing a **sense of belonging** within the Nayi Disha community and a **greater acceptance of their child** for who they are. The groups also facilitated **new friendships and peer connections**, strengthening the community's social fabric.



Our work is built around providing holistic care and support for caregivers where they can receive support which is emotional, informational, educational and communal. Through our helpline, support groups, expert workshops and webinars, parent training programs and an extensive digital resource centre, we ensure that every caregiver has access to knowledge, empathy and guidance required to nurture their child's future.



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RADHA'S QUEST

Radha & Vivan
Small Village, Tamil Nadu

Husband's Abandonment

CHALLENGES

- Lack of Awareness
- Financial Connectivity/Missed
- Poor Missed Therapy

NAYI DISHA Helpline

- Tamil Language Support
- Financial Guidance

YouTube / Tamil Creator

Parent Champion (PC)

Resumed Therapy

Mother's Illness / Therapy / Interrupted

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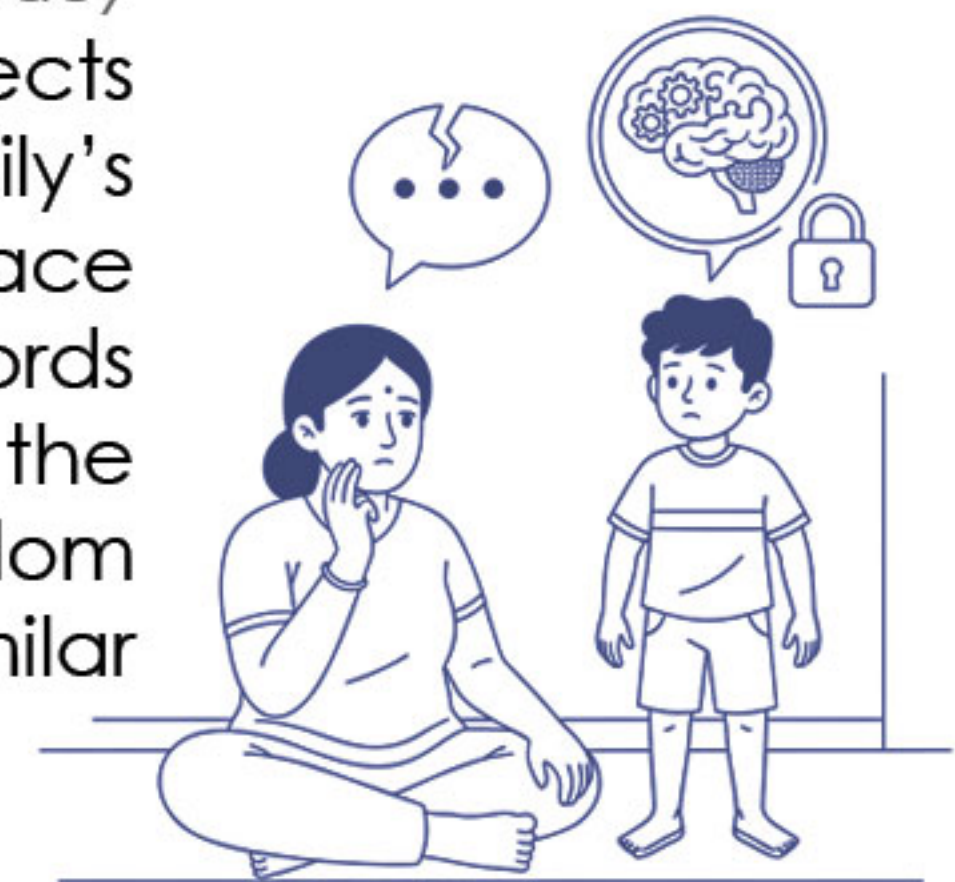
Ongoing PC Support / Search for OT



A LIFELINE OF GUIDANCE: SUPPORTING FAMILIES EVERY STEP OF THE WAY

Name changed to protect privacy

Pooja's story (Raipur, Chhattisgarh) is one that beautifully reflects how consistent and expert support can transform a family's journey. Sometimes we have the right knowledge, but no space to share how this knowledge shapes our inner world. These words echo the truth of mothers who learn to understand the neurodevelopmental differences of their children, but seldom receive socio-emotional support. For Pooja and her son a similar story followed before she connected with Nayi Disha.



Four years ago, at a Nayi Disha Helpdesk event hosted in collaboration with the District Early Intervention Centre in India (DEIC) in Rajnandgoan, Chattisgarh we met Pooja. She was filled with anxiety and no social or emotional support. Being from a science background, she recognised her son's autism diagnosis, and the difficulties he had to face owing to misunderstandings of his sensory needs. However, in her pursuit of supporting her child, she found that the generation gap in her family meant her in-laws could not understand either her or her child. Social dynamics of being part of the family system further complicated things and it seemed like even though they were living together, she could only rely on herself to support.



But that changed soon. Pooja started relying on Nayi Disha, as well as other caregivers she found in the Saathiyen Support Groups conducted by the team. Despite having minimal to no support from her loved ones, Pooja continued her journey forward. For any concerns, she started calling the helpline for guidance and support, attending the Saksham parent training and expert webinars to equip herself with basic skills for home intervention, and never gave up. She made a decision and shared it with her family that her son will live a life of improved well-being.



Initially, her support inquiries were largely rooted in fear like she and her son rarely stepped outside home except for occasional functions. But as time passed, fear gave way to clarity. Guided by the helpline counsellors and fueled by her own determination, Pooja began taking charge of her path exploring government schemes, identifying schooling options, and planning for her son's future. With her persistent efforts, her son is currently enrolled in an inclusive Kendriya Vidyalaya School. Pooja recalls how much Nayi Disha's helpline provided the support she needed at the most crucial times: "When I had no one, and no support, that is when Nayi Disha stood by me. Their Counsellors, their words, their sessions – it all gave me strength."



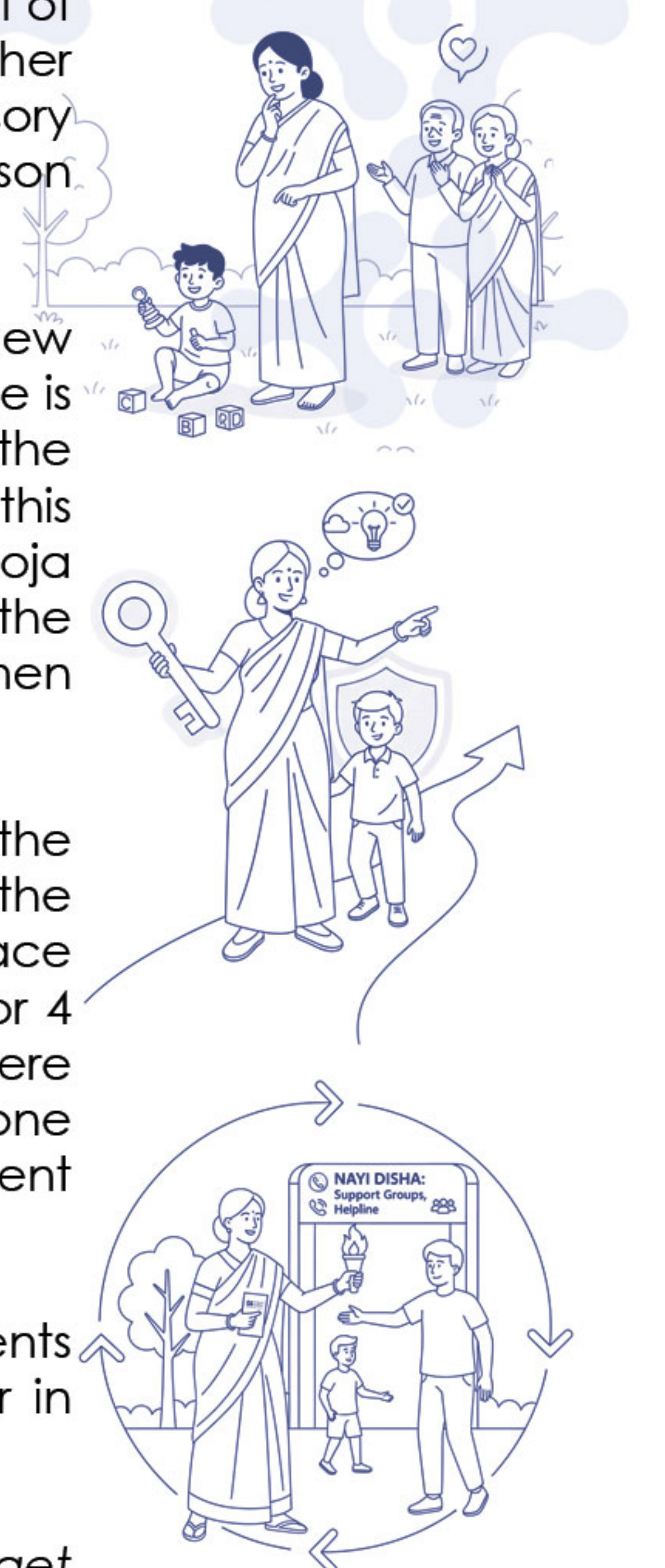
True to her words to her family, today, her son is leading a life full of curiosity and learning. With her patience and acceptance of her son's concerns, she is able to support him through his sensory differences. Today, everyone in her family admires her and her son for their growth.

For Pooja, meeting Nayi Disha, was the start of a Nayi Disha (new direction). She says she still goes through periods of time when she is upset and unnerved, but she has now imbibed her learnings from the counselling support and is able to do those things herself. In this manner, a bond based on trust and support has made Pooja self-reliant and independent. "It comes to me automatically – the thought that was shared with me earlier – if not today, then tomorrow," she says.

So, with this has Pooja stopped being a part of Nayi Disha? Quite the opposite, she still calls us. Sometimes every fortnight, because the bond that she shares with us is of trust and belonging. A safe space where she can walk-in anytime. After being connected to us for 4 years, she says that her confidence has developed to a point where she is able to help others in a similar boat. Her efforts have truly shone through with other Nayi Disha parents and is now one of our Parent Champions who facilitates change for others around her.

She adds that wherever she gets a chance, she makes parents aware to join Nayi Disha, the support groups, the helpline, or in whatever way they can connect to the team.

"You feel a sense of belonging, a love, a connection. If you get stuck, they (Nayi Disha Team) are always there." Indeed, for our caregivers, we always are there where they need us.



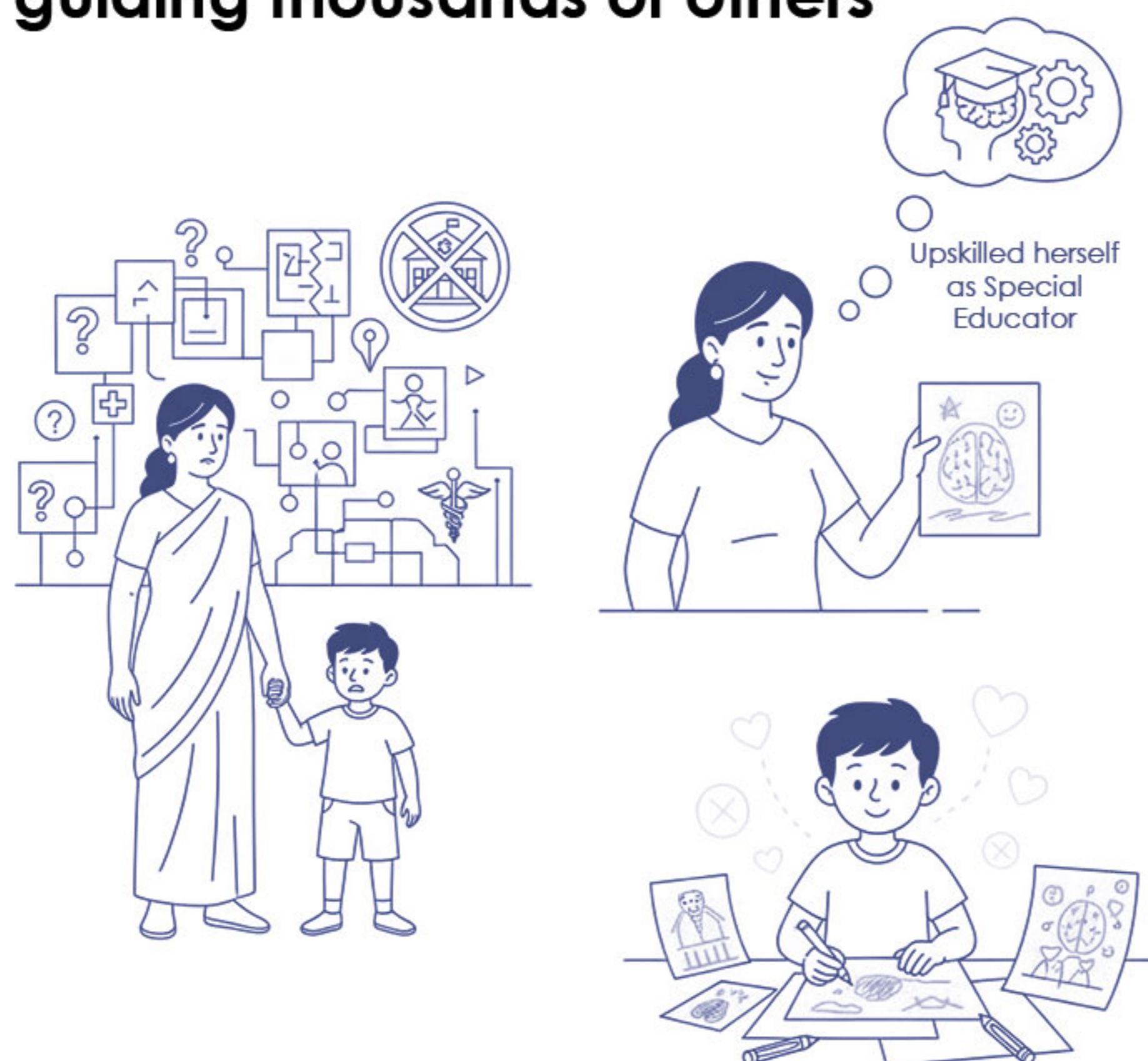
Since its launch in 2020, Nayi Disha helpline has supported **32000 queries** from caregivers across India.

- **25% of caregivers** received guidance to successfully apply for government schemes and documentation like the UDID card, Niramaya health insurance, and disability certificates, reducing financial and procedural barriers.
- About **22% of parents** shared that they now have a better understanding of their child's condition.
- **15% of parents** are able to apply practical parenting strategies at home from behaviour management to language and daily living skill development.
- **15% of these (4,979)** were repeat interactions, reflecting the continued trust and reliance families place on our support.
- **118 parents** reached out more **than 10 times**, the highest being 147 and 76 calls overtime, showing deep engagement and an ongoing relationship with our team.

These patterns indicate that Nayi Disha is not just an information source but a sustained support system, accompanying families through different stages of their child's developmental and inclusion journey.



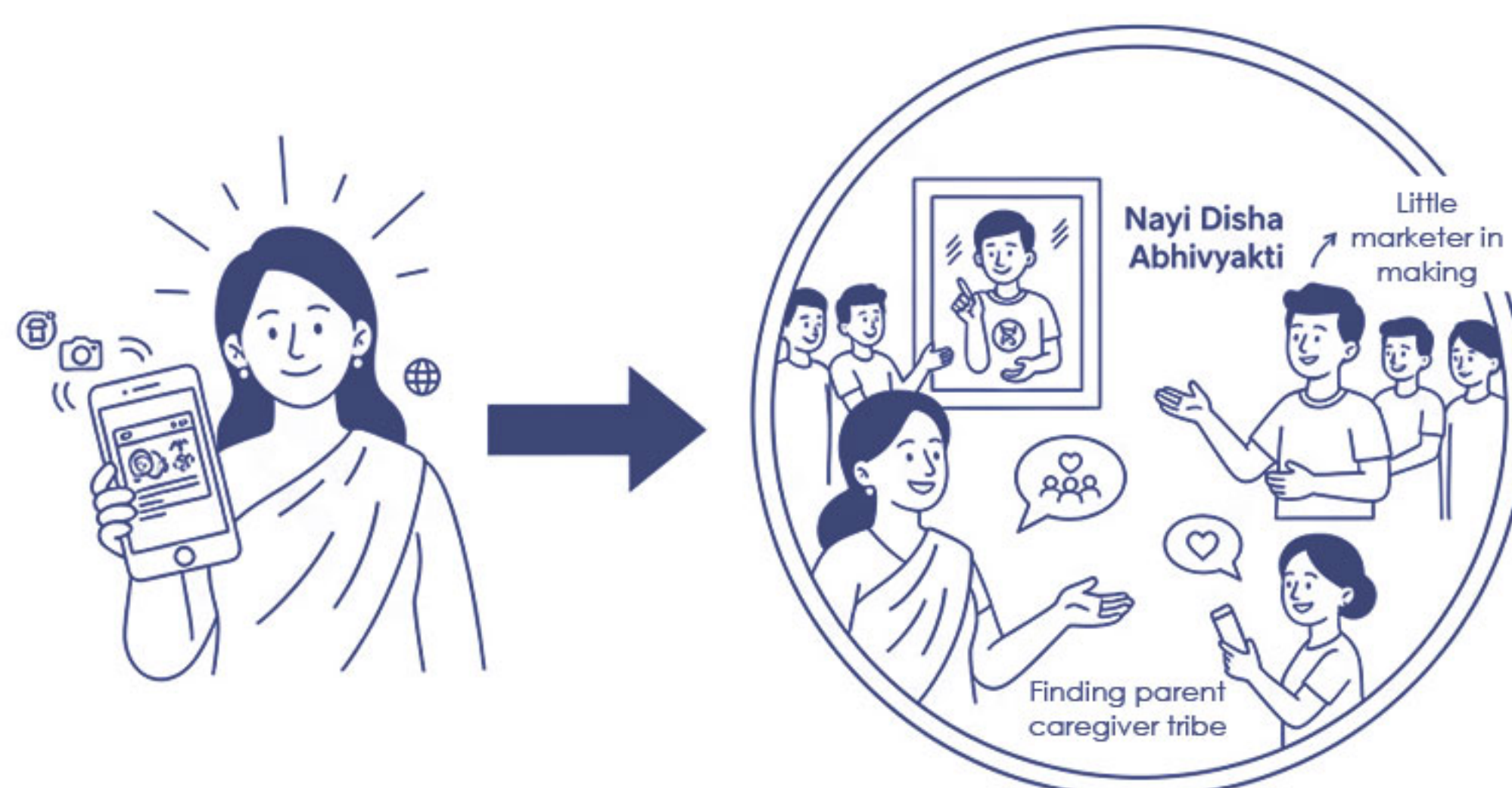
A Nayi Disha mother who is now guiding thousands of others



A journey started when Kedar was 4 years old, and Lavanya Sriram (Hyderabad) mastered the knowledge required to support her child in his journey of living with a neurodevelopmental condition. The journey, like any other, had its ups and downs that left their family with a lot to deal with. Navigating systems that cater to symptoms rather than the person meant lapses in clinical care and schooling. However, undefeated, Lavanya knew there is more to the story of her son than what people think. Around that age, she recognized Kedar communicated using pictures and drawings. Over time, Lavanya cemented it all in the power of love, care and affection, and also went on to pursue special education to help her child and others like him. Today, their perseverance together tells us a story of an artist revered by everyone around them.

So, if all were taken care of, why and how did Lavanya join Nayi Disha, became a Parent Champion, and subsequently now is a core leadership member leading the helpline?

Well, Kedar's emotion-filled art was often the subject of Lavanya's Instagram and Facebook posts. Little did she know that a bigger platform awaited them. In 2017, Lavanya was introduced to Nayi Disha's flagship annual event called Abhivvyakti, a space to showcase the talent of children with intellectual and developmental disabilities, be it in dance, music, baking, art and crafts, or any other field. Abhivvyakti was a platform that left Lavanya surprised by Kedar's marketing skills. For the first time, she also found herself connected to caregivers in a network where there was more than just knowledge exchange; she felt more like a caregiver than just a professional in the field.

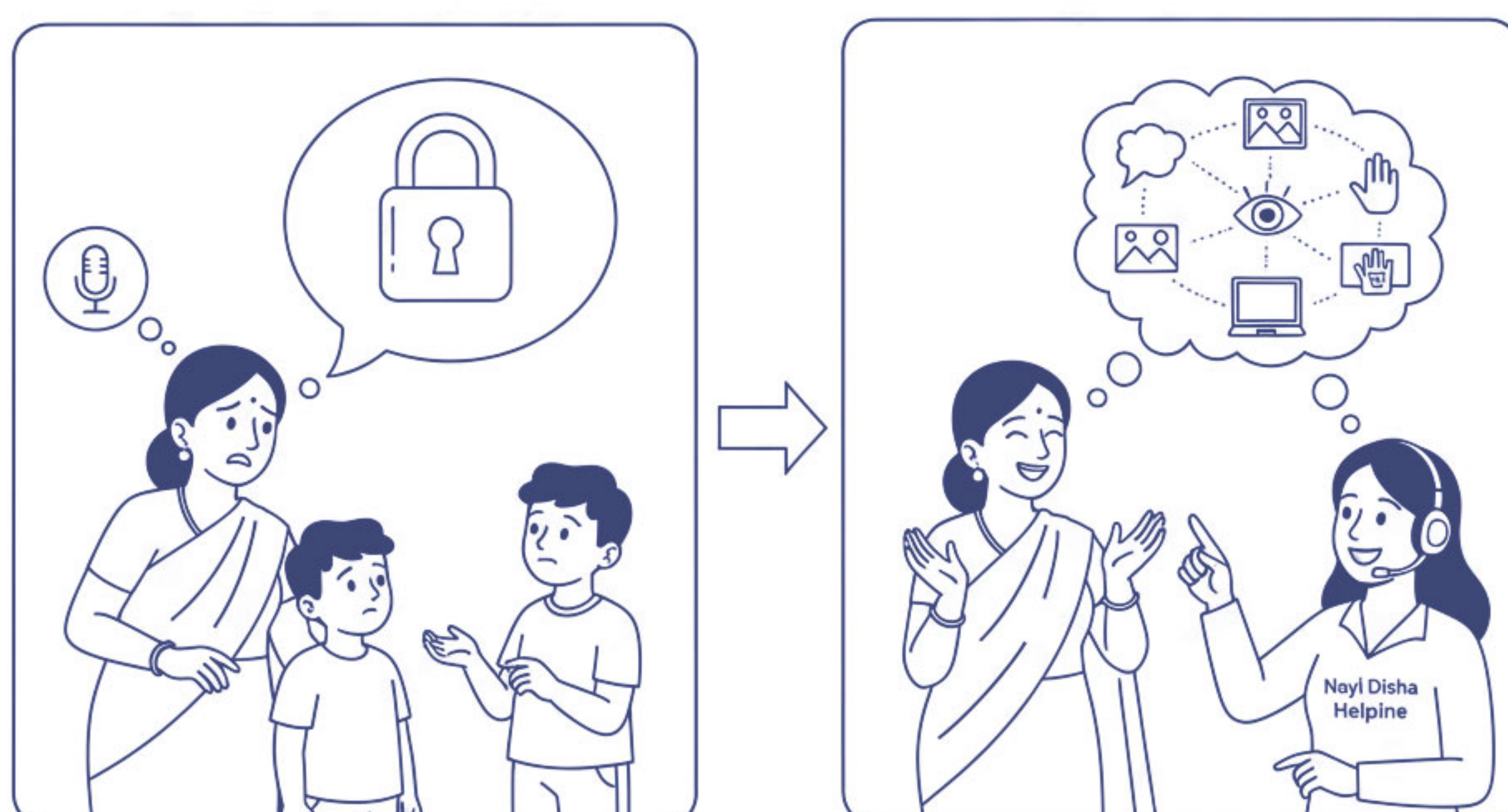


After the event, she became part of Nayi Disha's support group. "We had an opportunity to travel and exhibit in Delhi," she tells us as she received information regarding more such exhibitions, platforms and opportunities that she did know of before joining our caregiver network. Through the group she was also able to ask for more information regarding therapies out of her domain, including Psychological therapies such as Emotion Focused Therapy.



From the receiving end, Lavanya joined the giving end as well, and today, Lavanya inspires other parents like hers through Nayi Disha helpline. She recalls a story when she supported a parent in understanding the difference between speech and communication, and during an offline support group, that parent met her, overjoyed, and told her they were working relentlessly on "communication" rather than forcing the norm of speech as the only mode of communication on their child. From a mother, special educator to now leading Nayi Disha helpline, her journey is testament for how lived experiences of a caregiver are the true source of evolving into change agents in society for others.

For her, "Giving is a lot more pleasurable than taking" and Nayi Disha allows for both to happen for her as a professional and a caregiver. Nayi Disha, for Lavanya, represents, "connection, the networking and the feeling of community, that we are part of, that we are not alone. That tends to happen when you join Nayi Disha."



Strengthening care and caregiving

Caregiving is sustainable only when it is shared. Like age-old wisdom, learning and experiences have to be passed on, lived experiences have to be shared and solidarity has to be found in knowing that there is a walked down path to navigate all this. Our support groups and parent networks have become spaces of emotional strength and collective advocacy.

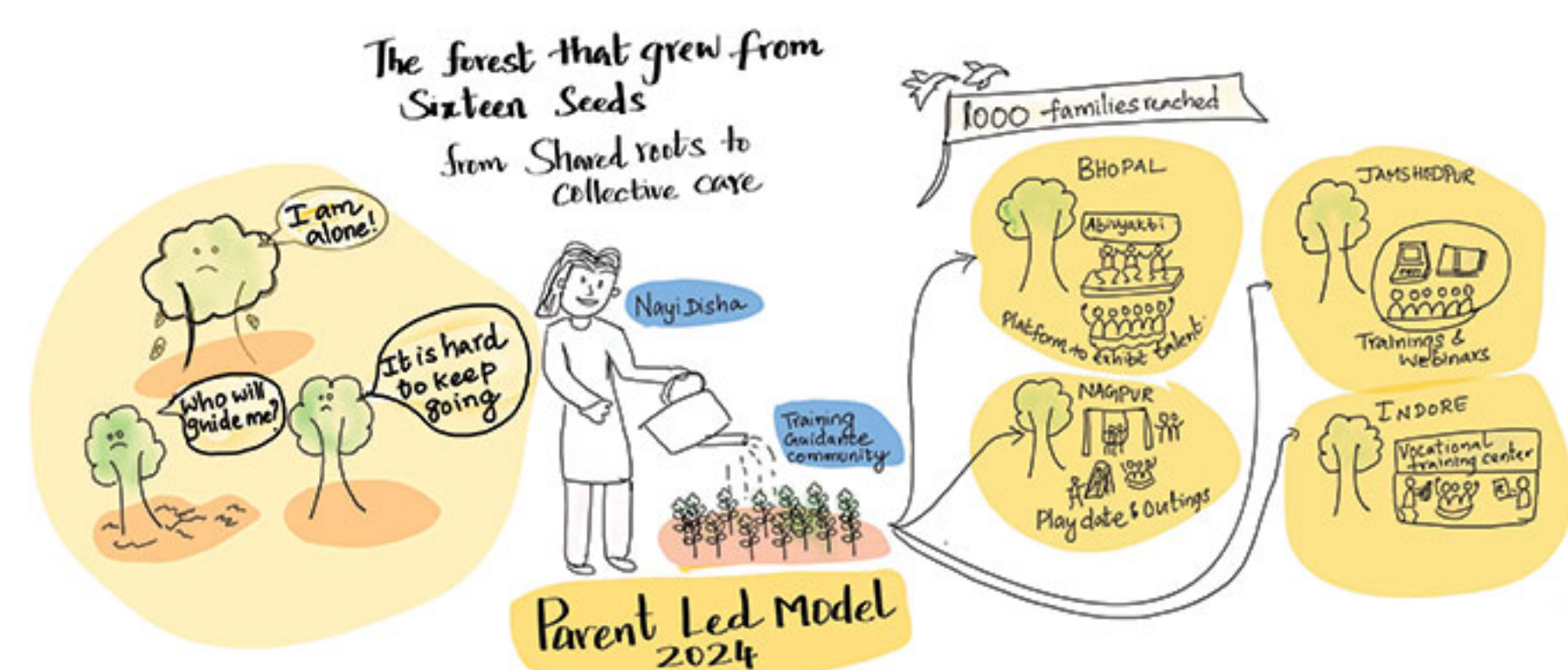
As our model has evolved, we have seen its ripple effect extend far beyond individual families. Over time, our community building initiative is transforming into community engagement where many parents have evolved into active participants as Parent Champions, turning their personal experiences into creating a stronger and more inclusive ecosystem.

Empowering parents to lead local communities

Recognising that sustainable change comes from within communities, Nayi Disha launched a parent-led model in 2024 to further strengthen our community-led model. This project aimed at creating a semi-formal structure for peer-led support groups, ensuring that caregiving communities could sustain themselves through local leadership and shared experience.

We identified and trained 16 Parent Champions who had shown some initiative and active engagement to lead support groups. Through a series of online and in-person training sessions, Nayi Disha equipped them with leadership skills, facilitation techniques, and knowledge to organise local activities and support group meetings. These Parent Champions became the catalyst for their respective city-based communities. They conducted AA-style support group meetings, organised community events and connected newly diagnosed families to verified information and trusted professionals.

To foster continuous motivation and connection, Nayi Disha team hosted regular online PC meetings, distributed welcome kits, and guided Parent Champions in setting city-specific goals. Within a year, each location developed its own rhythm and the results reflected the power of community-led initiatives. Around 1,000 parents participated in various activities including support group meetings, awareness events and workshops.



Fortnightly support group
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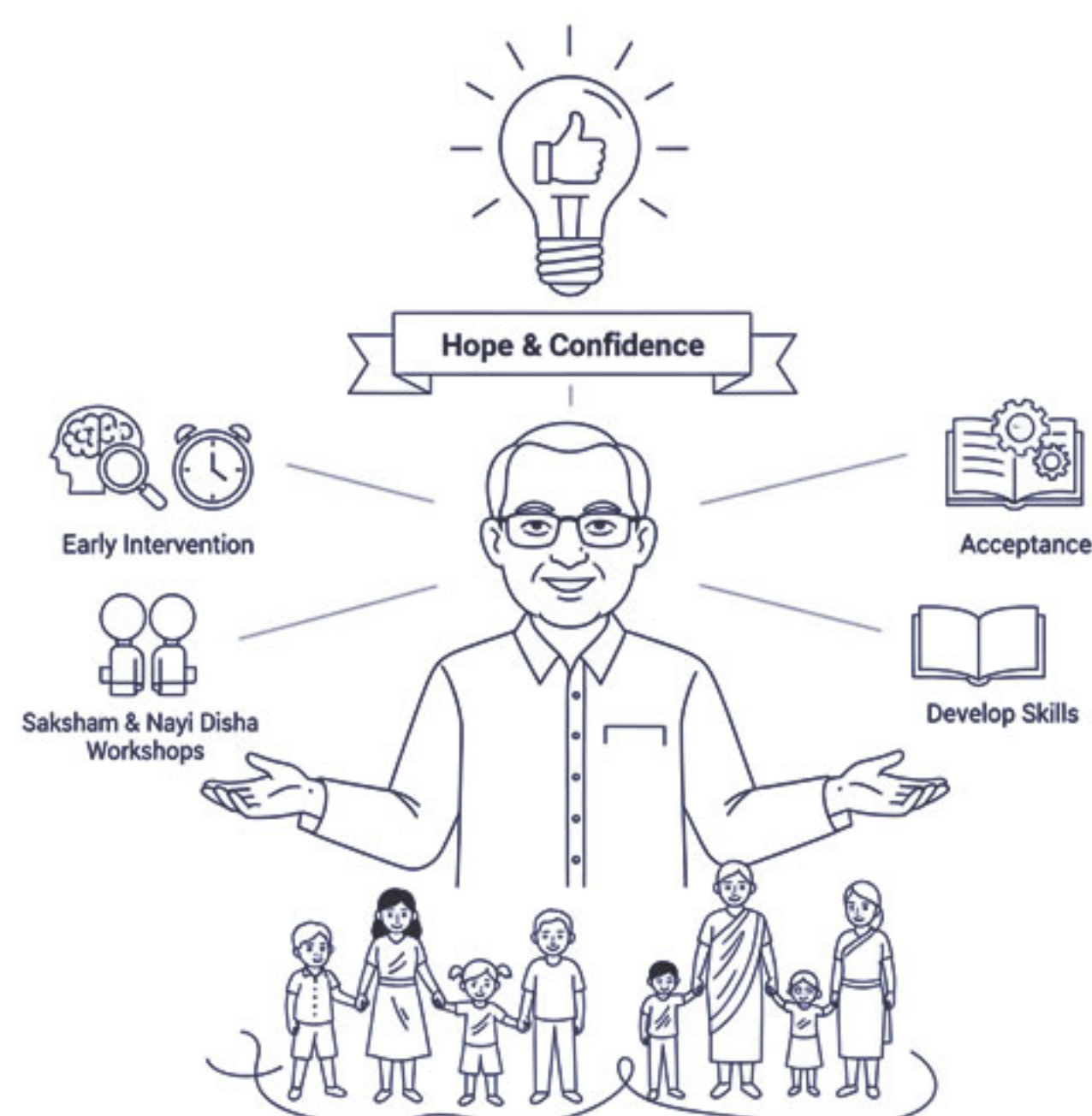
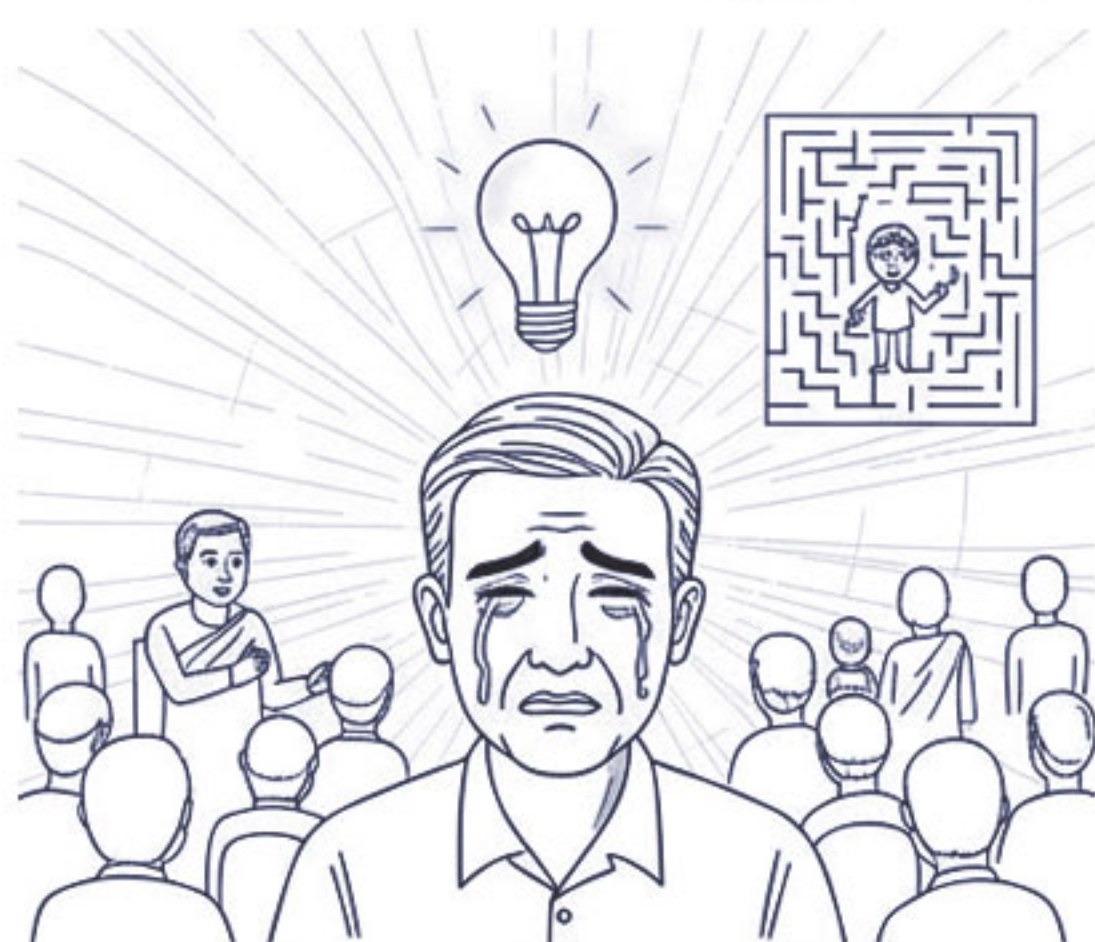
Across all cities, WhatsApp support groups transformed from merely being information channels to active peer support networks offering families a safe space for dialogue, emotional support, and knowledge-sharing and transforming mind-sets.

83% of Jharkhand families and 75% of Nagpur families shared that they no longer felt alone in their caregiving journey.



For Mr. J M Gaur, a Parent Champion at Bhopal, the journey has been nothing short of being transcendental. When their elder son was diagnosed with autism at the age of three, the family, living in a small town Ratlam, had no access to proper guidance. As Mr. Gaur recalls, "We didn't even know what autism was. We had no access to the right specialists, awareness and no support network."

The family moved from one city to another, Ratlam, Mathura, Vidisha, Mumbai, Indore, and Bhopal searching for answers. Trying every possibility from homeopathy to spending long hours in clinics. "We were new parents. We were desperate. We thought medicines could fix it". The long, uncertain years of trying every possible treatment left them drained. Being removed from schools, facing discrimination at every step. Years passed, and when their second child was also diagnosed with autism, the family was heartbroken - yet this time, wiser. "By then, we knew there was no cure. Only the right therapy and understanding could help."



About **65–70%** of parents reported a major transformation in their own mindset and approach, shifting from frustration or shouting to calm, structured, and compassionate responses after attending Saksham training. Nearly **75%** have become more confident, patient, and are able to understand their children's needs better.

Yet, beneath the surface of these milestones was a father who carried years of guilt for not knowing, not doing enough, not understanding his older son's needs. "If only I had known then what I know now, I wouldn't have been so unfair to him.", he says.

It was in 2022, that Mr. Gaur met the Nayi Disha team at a Helpdesk at CRC Bhopal. That led him to attend the first Saksham training conducted in the city. "The trainer made us experience what our children face. The confusion, not knowing what to do or how to respond, the anxiety. She told us, this is what your child feels every day. That moment changed everything for me. I cried. I realised my son was not disobedient. He was trying to make sense of our world." The session helped him see his son not through the lens of 'fixing' but of understanding."

Through Nayi Disha's parent training and support group network, he found not just guidance but also belonging. "Before this, I felt alone. Society doesn't understand. You get blamed for this being our fault." But within the Nayi Disha community, he found people who listened without judgment. Today, he is a Parent Champion and community advocate guiding other families to access UDID and Niramaya schemes, identify the right schools, find special educators and occupational therapists, and above all, to hold on to hope. "In Ratlam and Ujjain, my child faced deep discrimination. Today, I guide parents how to advocate for inclusion and navigate society with strength and dignity. Parents call me when they don't know what to do - about therapy, school, or just to talk. We try to solve their problems together. The other day a mother opened up about her husband's alcohol addiction and lack of family support. Our parent champions group then decided to make this one of our core areas to address collectively."

His message to new parents is one born of lived experience, "Acceptance is the first step in this journey. Early intervention is critical to address your child's needs. Work on developing your own skills. Saksham training and Nayi Disha workshops are a good source for that. Maintain hope and confidence. We all are here for you."

OUR GROWING COMMUNITY OF CARE



9lakh+
People reached
nationwide



62000+
Family caregivers
community



1350+
Footprints on
Indian map



21000+
Caregivers
supported via
Helpline



636
Parents across 12
states trained
through Sakhsam
program



720+
Information
resources available
in 5 languages



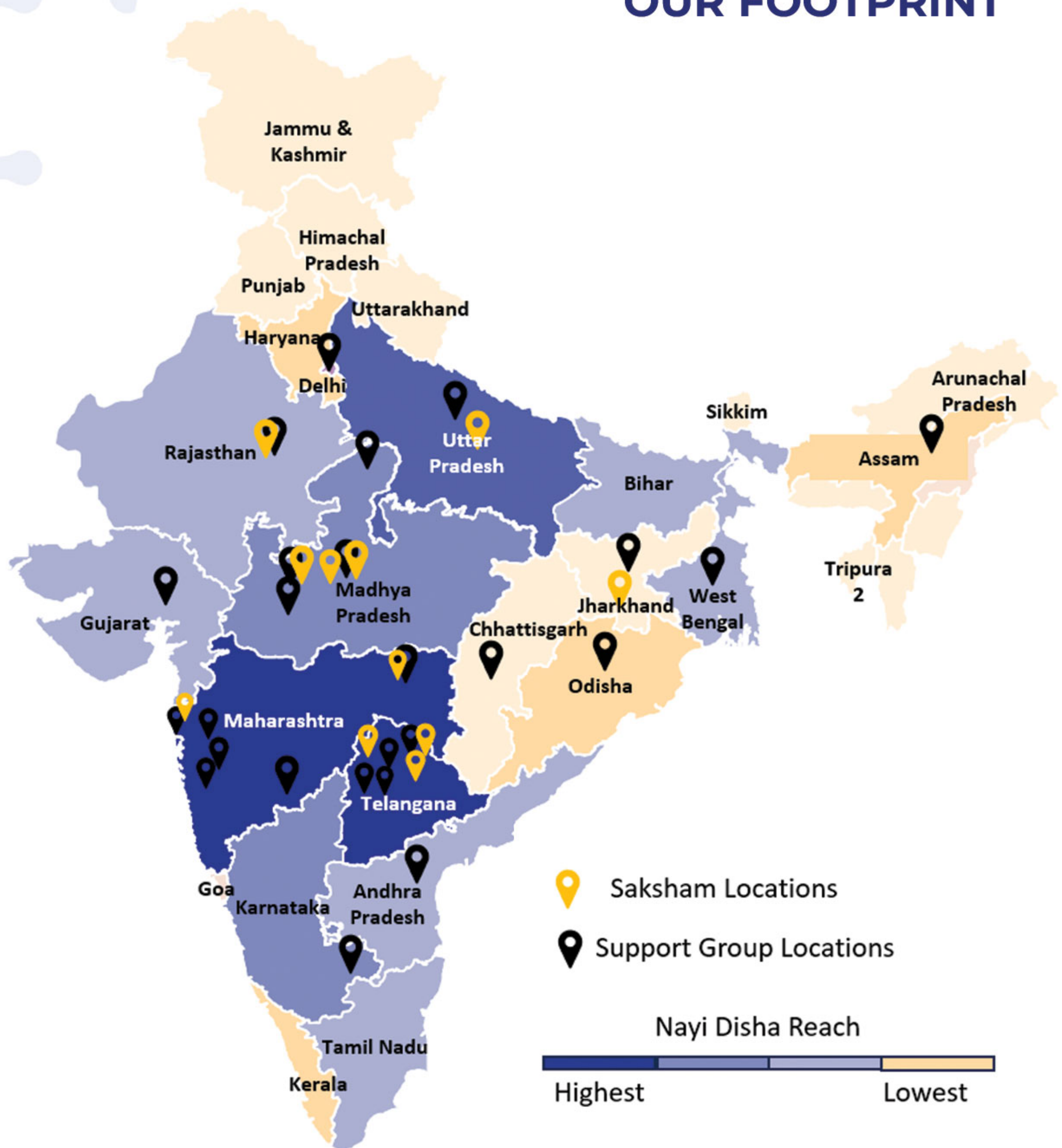
7500+
Service providers
enlisted on Naya
Disha directory



Free Helpline
844-844-8996



OUR FOOTPRINT



VOICES OF IMPACT



PARENT TESTIMONIALS

“My daughter, Siddhi, is 8 years old and has been diagnosed with ASD and ADHD. She has come a long way in her development especially in her daily living skills, where she now excels.

Before connecting with Nayi Disha, life was very difficult. My child's father didn't understand her condition and left us. I faced severe financial issues and had no social support. My daughter's sensory challenges and meltdowns were often misunderstood by people around us. My biggest struggle was not having a strong support system.

Everything began to change when I connected with the *Nayi Disha Helpline* to understand my child better. I had so many questions about schooling, communication, and handling her challenges. Nayi Disha team guided me patiently and became my constant support. Through Nayi Disha, I learned how to communicate with schools, share visual instructions, and advocate for my child's needs. The team's advice helped me focus on her *overall development*. Today, she participates in Olympiads, dances, paints, and expresses herself with confidence.

Being part of Nayi Disha feels like being surrounded by *pyaar ka saagar* (a sea of love and empathy). Instances like sharing their laptop when ours broke for my daughter's Olympiad exam or helping me when I wanted to enroll her in a dance class but had no financial help makes it feel like a family. The warmth and guidance I've received have given me courage and hope.

I now dream of starting a small toy and book library for families, where parents can share and borrow resources, helping one another just as Nayi Disha helped me. To every parent beginning this journey, “**never give up**”.

Ritu Agarwal, Lucknow

“Heartiest congrats to Nayi Disha for completing 10 years in a very pioneering work domain!!

Supporting parents of special needs children in every possible way.. be it through citywise support groups or databases of therapists etc, various seminars, informative sessions, the data about various disabilities made so easily available for parents in so many languages!!!

As a parent to a special needs person and also as someone working for these children now, I absolutely appreciate the body of work Nayi Disha continues to create!!!

Way to go Prachi Deo, Nayi Disha and Team!!

Jayanti Gadgil, Pune



“ Navigating the world of special needs parenting can often feel overwhelming and isolating. But discovering Nayi Disha was like finding a guiding light in the dark. Their compassionate support, wealth of reliable information, and unwavering commitment to empowering families has made a profound difference in our journey.

Whether it's connecting us with therapies, providing access to expert guidance, or simply offering a community that understands, Nayi Disha has been a true pillar of strength. Their work is not just about resources—it's about restoring hope, building confidence, and reminding every parent that they are not alone.

Thank you, Nayi Disha, specially Prachi Deo for walking beside us and countless others with empathy, dignity, and purpose.

Dr. Sonal Kapote, Pune

“ My association with Nayi Disha grew stronger during the very first chapter of Abhivyakti. For my son, Abhivyakti meant he could perform on stage, something he looked forward to with great excitement! Another memorable event was “Aao Khelein,” a name I suggested and was thrilled to see selected. These gatherings made us feel at ease and that acceptance meant so much.

Over the years, I've used the Nayi Disha website and WhatsApp support groups for therapist reviews, vocational centres, UDID guidance, workshops, training, competitions, and even helpline queries. Each has helped us in some way. This has also given my son the opportunity to shine in competitions and win awards.

As Gaurav grows, our needs have evolved, and I'm deeply grateful for the continued support from Nayi Disha and the parent community. I now hope more funding from CSRs and other sources is allocated towards career and vocational opportunities for young adults with special needs because I know our children will shine.

Thanks for everything Nayi Disha and Prachi have done and wishing you an even more impactful decade ahead!

Arundhati, Hyderabad



My association with Nayi Disha started long back in 2018 when I was still struggling with my son's diagnosis. After we started with the support group in Pune and I met parents in similar journey, I realized that I am not alone. This feeling was so reassuring that I also started volunteering as a parent champion. From 2018 to 2020, we did parent meetings, exhibitions and workshops for parents. That boosted my confidence that we are all together in this. In covid, when Rudra's achievements were showcased, I was very happy. Also, I took a session of fun n learn activities for kids. I was very content to help needy parents all over India over the phone call. We also took webinars on various topics for parents. It feels great to share your journey, experience and lessons learnt with people who need advice. We also visited places outside Pune to help rural area parents.

The journey with Nayi Disha has been enriching, enchanting, fulfilling and something that is close to my heart!! The association grows fonder with every workshop, meeting and webinar we conduct for parents. I felt really grateful to Nayi Disha for giving me all these opportunities to connect with fellow parents. We all feel like part of a family!

Prachi Puranik, Pune

Nineteen years ago, learning that my daughter Unnathi has down syndrome was overwhelming. With little information or support, the early years were filled with uncertainty and emotional strain. I had to take a break from my career, and my physical health also got impacted. The most significant turning point in my parenting journey was being part of the community. Interacting with other parents facing similar challenges, senior parents who had walked the path, gave hope, courage and helped me become Unnathi's advocate and promote inclusion in her school.

Today, Unnathi studies journalism and communication at a university, and I run BUBBLES, a caregiver community in Surat supporting families through shared learning and collaboration.

In 2022, a new father found me through the Nayi Disha platform and reached out as he was struggling to accept his baby's diagnosis. He was unable and unwilling to accept his little one's diagnosis. We talked until something shifted and he began to glimpse hope amidst all the pain. I still shudder at the thought of what might have happened had he not connected with me. I am very grateful to Nayi Disha for the tremendous impact they are creating. It was then I understood why my own hard times mattered. My struggles have equipped me to light the way for others.

To all new parents, know it's tough at first, but it gets easier with the right support. Take care of yourself, seek connection, and believe in what's possible.

Meghna Surana, Surat



I extend my heartfelt congratulations to Nayi Disha on completing 10 years of dedicated service. Nayi Disha holds a unique position in the disability sector, offering crucial support to families and caregivers of persons with developmental disabilities. Their deep understanding of the needs and challenges faced by this community reflects in their thoughtful approach and impactful work.

The Department of Empowerment of Persons with Disabilities (DEPwD) has had the opportunity to witness Nayi Disha's work first hand and is pleased to have collaborations, particularly our partnership on the national helpline initiative, which will make information and guidance more accessible to families across India.

We look forward to continuing this meaningful partnership and working together towards creating long-term impact for caregivers and families of persons with disabilities.

Warm wishes to the entire Nayi Disha team for the remarkable journey so far, and best wishes for the years ahead.

Rajesh Aggarwal, IAS Secretary

Govt. of India, Ministry of Social Justice & Empowerment,
Dept. of Empowerment of Persons with Disabilities (Divyangjan)

Nayi Disha has been a valued partner of Azim Premji Foundation for the past 4 years. In the two years that I have engaged with the team, I have been impressed with their sincerity and commitment to their work, the emphasis on self-reflection and learning from successes and setbacks, and the continuous efforts to strengthen their programme to ensure that their services are accessible and relevant to those who need it. I congratulate them on their 10-year anniversary and wish them all the best for the future.

Elena Dsouza, *Grant manager, Azim Premji Foundation.*

Since 2023, Nayi Disha has been conducting parent orientation programmes at MPVSS to build awareness and share practical guidance on child care and development for children with disabilities. Covering early intervention, hygiene, nutrition, therapy, and behaviour management, the sessions have helped parents and siblings better understand and support their children. The initiative has led to improved home care, greater family involvement, and better school and therapy attendance, strengthening the role of family caregivers in overall development and well-being of children with disabilities.

Madhya Pradesh Viklang Sahayta Samiti (MPVSS)



At MHI, we deeply value Nayi Disha's commitment to supporting primary caregivers, particularly mothers of children with intellectual and developmental disabilities (IDD). By addressing the close link between caregiving and mental health, Nayi Disha ensures that caregivers receive the information, counselling, and peer support they need to sustain both their own wellbeing and that of their children. Their three pillars of work—the Knowledge Hub, the Online Caregiver Community, and the National Directory of Services—form a practical and empowering model for families navigating disability. Led by a caregiver, Nayi Disha's approach builds leadership among parents as champions and strengthens advocacy for caregivers' and children's rights. MHI remains invested in their mission to make mental health an integral part of the disability conversation in India.

Raj Mariwala, Director, Mariwala Health Initiative

As Nayi Disha completes 10 remarkable years, Pimpri Chinchwad Mahanagar Palika Divyang Bhavan Foundation proudly celebrates their decade-long commitment to walking alongside special parents with empathy, respect, and hope. Our collaboration with Nayi Disha has been a meaningful milestone in this journey.

Together, we introduced the Know Your Rights (KYR) sessions in Marathi, ensuring that parents across our region have better access to essential information on government schemes and entitlements. We also partnered to conduct seven impactful support group meetings, creating safe and empowering spaces where parents could freely share experiences, learn from one another, and feel truly supported. Through these joint efforts, awareness has grown stronger, confidence among families has increased, and a deeper sense of community has flourished. The real impact of Nayi Disha's work can be seen in every parent who feels heard, every family that gains clarity, and every child whose abilities are recognized and celebrated.

As they mark this inspiring 10-year journey, we at Pimpri Chinchwad Mahanagar Palika Divyang Bhavan Foundation remain committed to continuing our collaboration with the same compassion, dedication and unity ensuring that together, we keep enabling hope and progress for every family we serve.

Paresh Gandhi, CEO, PCMC Divyang Bhavan Foundation

Families often struggle to find reliable information and end up running from pillar to post in search of support. Prachi and the Nayi Disha team have addressed this challenge by creating a trusted source of accurate, vetted information. At Veruschka Foundation, we rely on their website and directory as our go-to resource, a true one-stop shop for families' needs. Their mission to empower caregivers aligns perfectly with ours, ensuring families are informed, confident, and equipped to support themselves and their loved ones with disabilities. Thank you, Nayi Disha for being a valuable partner in this journey to build an inclusive India, one family at a time.

Dr Tatyana Dias, Founder & CEO, Veruschka Foundation



Nayi Disha has truly fulfilled the vision to create a reliable platform that connects families to quality services and community support offering caregivers access to verified services, parental reviews, expert insights, and government resources, all in one place. As someone associated since its inception, I am proud of your growth and the impact you have created across multiple cities. There isn't a single day in my clinical practice when I don't share Nayi Disha's website with families. Congratulations to the entire team for a decade of remarkable work. May you continue to add even greater value in coming years!



Dr Lokesh Lingappa, *Consultant Child and Adolescent Neurologist, Nisarga Child Neurology Services, Hyderabad*

Nayi Disha platform is a very good platform for professionals and parents. Through this, parents get an opportunity to connect directly with professionals and experienced parents, thereby opening up new avenues for the development of children.



Dr Nidhi Gupta, *M.Ed (Spl education), PhD, Indore*

I think the content focused on Open Door Policies and Child Protection Policies is truly commendable. It's sparking meaningful conversations among both parent and therapist communities. The WhatsApp group for parents has also been an incredible source of support—many of the families I work with regularly use the forum to ask questions and share experiences. Having an India-based resource directory with contextual and relevant information is genuinely transforming how parents access support. A big thank you to Nayi Disha for spearheading this much-needed initiative. Truly grateful for all your efforts!



Yes, I truly feel the directory is a mammoth labour of love and passion, thoughtfully created by the team. Many parents feel that adding more steps to verify the professionals and services listed could go a long way in building greater trust and a sense of safety.

Sarah, *PG in special education, Mumbai*



I have been part of the system since last 1.5 yrs and have been having a good experience with the team! They do genuine work and hoping to work more with the team in future days!

Yes, definitely! Lots of parents are getting to know about the therapy services and therapist near to their areas and able to avail services easily.

Pratikshya Panda, BASLP, Bengaluru



Nayi Disha has been tremendously instrumental in creating awareness and path breaking ideas to facilitate parent and therapist interactions. Your open door policy concept has been truly commendable in assisting with the interaction with parents. The families have also had the opportunities to attend informative webinars through this platform. The referral systems have also contributed a lot to create awareness about various professionals in various cities.

The directory has been extremely useful in the whole process of easy referrals. I would like to congratulate the entire team on this concept.

Namita Vadhavkar,

Masters with Fellow in Neurodevelopmental Disabilities, Mumbai



Nayi Disha has been instrumental in extending our reach by increasing visibility and helping more families find valid and relevant services closest to them.

Nayi disha is a wonderful initiative which connects caregivers and people in need of professionals in the fields of neurodevelopmental paediatrics, early intervention and rehabilitation. This comprehensive directory of experts is easy to operate and provides necessary information to people seeking help for the same

Dr. Shubhi Verma, MBBS, MD Paediatrics, F(IAP) DBP, Indore



Nayi Disha has given a platform to connect with families across the globe. I have received and continue to receive numerous queries from families on their concerns and many of them have availed services from me and my firm. I am also happy to share that through Nayi disha me and my team have successfully resolved many families concerns which otherwise would have taken years to even reach them.

Yes the directory is certainly helping parents.

Jitendra PS Solanki,

MBA (Finance) and CFP, Ghaziabad, Uttar Pradesh





I am honored to share my heartfelt appreciation for the outstanding work that Nayi Disha has been doing in the field of Disability. Their unwavering commitment to ensuring the safety, dignity, and well-being of children is truly commendable.



Through their dedicated helpline services, they are trying to provide timely support to families in need, offering them a safe space and critical intervention when it mattered most.

Moreover, Nayi Disha has played a pivotal role in shaping child protection policies for other organizations in Hyderabad and other cities. Their advocacy efforts have not only influenced systemic change but have also empowered stakeholders at every level to prioritize children's rights and safety. Thera Meet was one such BIG event where they invited experts to share their views. Well attended by many professionals and parents. They have facilitated couple of CRE sessions on Child Protection Policy with CRCs across country.

It is rare to see an organization combine empathy, expertise, and action so effectively. Superb Efforts by Nayi Disha Team !! (Had a fun time having that bun maska in that fabulous cafe).

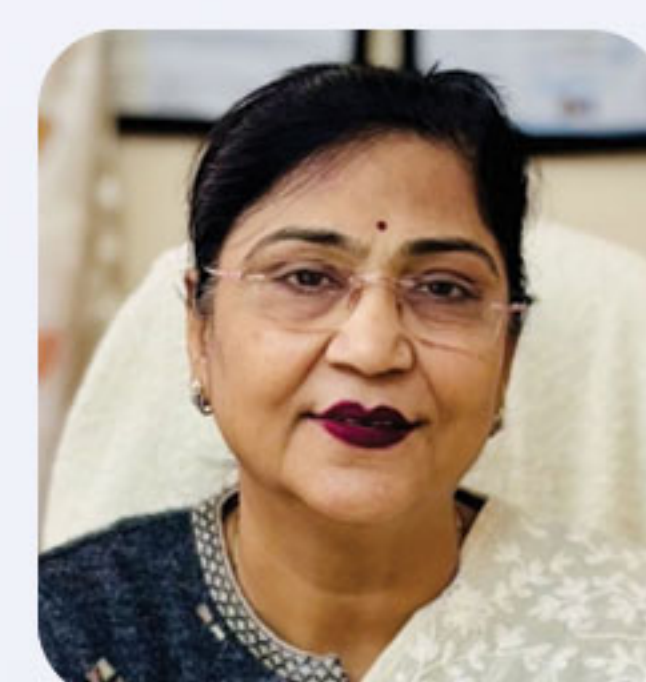
Sumita Nanda, COO, Latika, Dehradun

Being part of Nayi Disha's ecosystem has truly enriched my journey as a pediatric physiotherapist. It has connected me with families who are genuinely seeking support and early intervention for their children. Through the platform, I've been able to provide guidance, assessments, therapy planning, and home programs to parents who need it most. The trust families place in professionals through Nayi Disha has made my role more impactful. It's a space where collaboration, awareness, and care come together—and I'm grateful to be part of it.



Dr. Raghvendra Shukla, MPT Neuroscience, Kanpur Nagar

Nayi Disha is an excellent platform that provides reliable resources and practical guidance for families. As a professional, I find it valuable for referring parents and strengthening home-based intervention support.



Poonam Wadhwa, Counsellor & Special Educator, Jaipur



My role at Nayi Disha is deeply meaningful as it resonates with my core values of compassion, inclusivity, and empowerment. I am driven by the belief that every individual, regardless of their abilities, deserves to be treated with respect, dignity, and provided with opportunities to reach their full potential.

Sreeleakha, *Team Lead - Helpline*



Nayi Disha brings a fresh perspective to the disability sector. Caregivers are the invisible backbone to the space of disability. Nayi Disha reminds everyone how much a caregiver carries and how little they are looked at. This brings a nuanced insight to the needs of families, it also helps families feel seen and heard.

Nayi Disha is a support eco-system for families who find themselves alone in their journey. It reminds us every day that the most impressive heroes in our society are often the most invisible or silent.

Madhura Kanjilal, *Manager, Projects Outreach*



It gives a sense of fulfillment everyday. I have developed a deeper understanding of child development. I inspired by the cooperative and very friendly atmosphere of our team.

Gayatri Kanaparathi, *Consultant-IR Team*



As a part of the Helpline Team, I have experienced a wide range of emotions while interacting with parents -- from joy to stress and confusion. However, by the end of each call, knowing that the parent feels heard and satisfied gives me a deep sense of fulfillment and reminds me that I'm contributing something meaningful to the community.

Ridha Fatima, *Counsellor - Helpline*





Nayi Disha has shaped me into a more empathetic and purpose-driven professional. The culture of collaboration and compassion here has taught me that meaningful change begins with small, consistent efforts.

Dineshwari Jaiswal, Data Analyst, Technology Dept



"I have joined ND after a long gap, that I took owing to personal reasons. So, ND provides a breather and is helping get back to do things that I enjoy doing. I have been associated with ND as a PC since a long time and an important lesson I carry is its important to am yourself with information - the right kind

I am amazed at Prachi's resilience and perseverance to take where ND is today. Also, her unwillingness to compromise on what she wants to deliver.

The hope to make a difference"

It has been a long time since I have been associated with ND and Prachi and am proud to see how well she is bringing like minded people

Rashmi Nishtala, Content Editor, Content Team

The most meaningful part of Nayi Disha for me is its purpose of empowering caregivers, as this has always been a key goal in my career. Nayi Disha has provided me with a path to pursue this purpose. Through my journey here, I have enhanced my capabilities and discovered skills I didn't know I possessed. The organization's purpose truly stands out to me. Being directly connected with caregivers, I am inspired by their words, emotions, and appreciation, which gives me hope and motivates me to contribute even more toward this mission.

Fayza Asad, Sr. Specialist Counsellor - Helpline, Support group and Project Sarthi



Reaching out to families in remote areas and trying to bring an awareness among them thereby encouraging community building for the larger good is something I find impactful.

Soumya, Business Analyst, Technology





What stands out for me is the feedback that we get every day from parents on how much this support means to them. Having worked with children as a special educator, I was increasingly feeling the need to work with parents to make a real impact but did not really know how. Nayi Disha provided me with that platform

Pravda Nair, *Manager- Training and workshop*



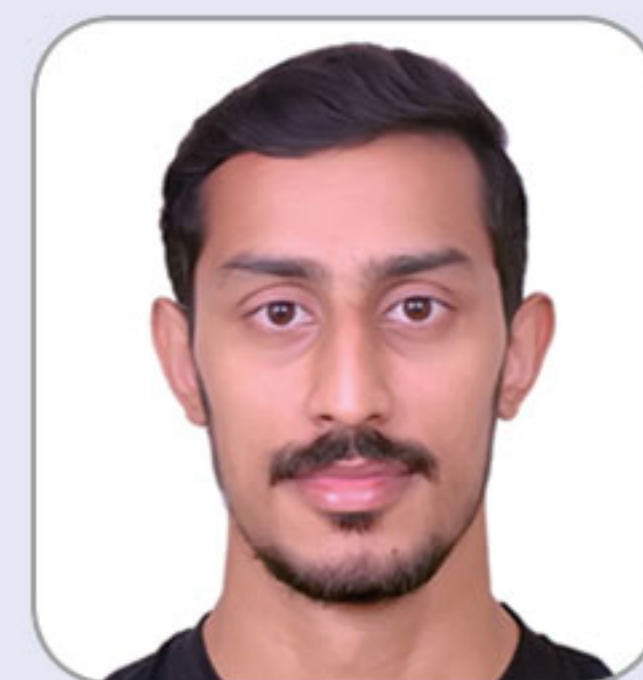
Working here has reshaped how I define impact — not in numbers, but in stories. Nayi Disha's work reminds me that dignity and support should never be optional

Anjana U, *Sr. Frontend Developer, Tech Team*



It's been a great experience working with Nayi Disha. Witnessing our Helpline number getting featured on government websites to getting recognition internationally I can say that we have done some good work. And this has been made possible with every member's contribution. As part of the backend team when you come to know about the positive feedbacks from people that how helpful the platform was to them, it gives true meaning to the contribution we do. Keep up the good work team!

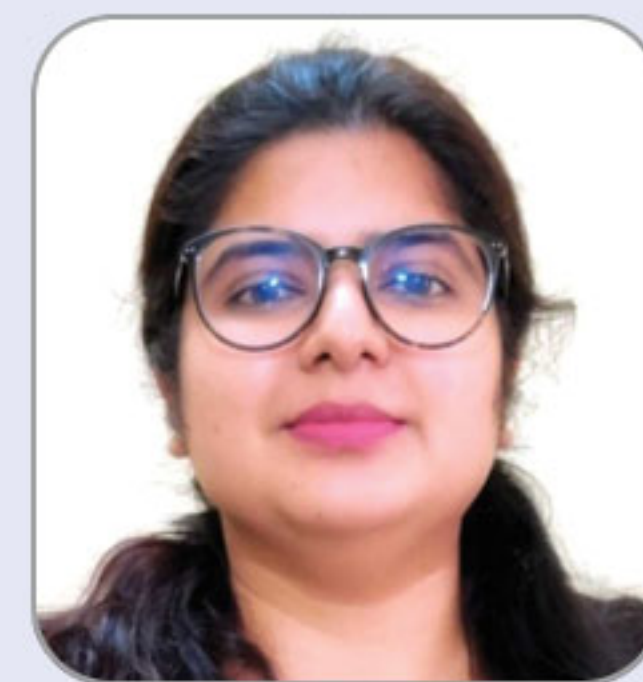
Himanshu Singh, *Data Analyst-Executive (Technology Department)*



It's meaningful because I get to support families, guide them through challenges, and see real change in their lives. Knowing my work helps parents feel supported gives me a strong sense of purpose.

It's made me more empathetic, patient, and confident. Professionally, I've learned how to handle complex cases and communicate with sensitivity and clarity.

Ruchi Pandey, *Helpline Social Worker*



BUILDING AN INCLUSIVE SUPPORT ECOSYSTEM FOR FAMILIES. THE WAY FORWARD.

Caregiving is a lifelong journey that demands resilience, knowledge, and support. By placing family caregivers at the centre of all our interventions over the last decade, we have been focusing on identifying practical, scalable interventions that empower families and improve outcomes for both caregivers and children.

When Nayi Disha began its journey, one question guided our work. How can families of individuals with developmental disabilities find the clarity and confidence they need to support their children? Back then, the challenges were immediate and personal. The families face a constant flux of decisions daily about therapies, education, finances, and future care and often while frequently battling uncertainty, prejudice, and a system that is not designed for them. Reliable information was hard to find, social stigma ran deep, and conversations around developmental disabilities were confined to clinical spaces, if any.

Over the past decade, Nayi Disha has stood alongside these families as a trusted companion, enabling them with knowledge, connections, and strength. Our holistic model of Inform-Connect-Empower is designed to meet caregivers wherever they are in their journey. However, we have also learned that just working with families is not enough. The true empowerment comes with an ecosystem that fosters care and acceptance at every stage. A support system that truly understands lived experiences of those providing care, responds with empathy, and evolves through collaboration.



The challenges families face are multi-faceted that also require solutions which integrate support across healthcare, education, employment, and community resources. When all these diverse factors align, they build an interconnected web of support ecosystems where care is collaborative, expertise is shared and each family feels valued and upheld.

“A child reaches their potential through the strength of many, not the efforts of one.”

Our approach has therefore evolved from providing help and support to families through accessible information and knowledge to working strategically in enabling an entire ecosystem. One that connects local communities, digital resources, public systems, and caregivers themselves into a shared framework of care.

A phygital future

As we move towards the next decade, our vision is clear to create a responsive and inclusive ecosystem that brings family caregivers, governments, civic agencies, professionals and communities together under one umbrella. Rooted in our human-centric tech interventions, we are expanding our reach to vernacular languages and underserved geographies in Tier 2, 3, and 4. By developing content that is tailored for mobile and low-bandwidth access, the organisation is addressing information inequity. This expansion not only extends the reach of reliable resources but also strengthens early intervention and informed caregiving practices.

Through the next decade, digital inclusivity and literacy is set to become a cornerstone of Nayi Disha's strategy, turning isolated caregivers into informed participants in a nationwide ecosystem of support.

Establish local caregiver collectives as grassroots support networks

Our focus will be on creating self-sustainable, community-driven support structures through transforming individual caregivers into active members of a peer-led network. A critical component of this lies in community building and engagement. Caregivers who once reached out for help should become peer mentors. Through structured skill and leadership development programs, these mentors will take the light forward to transform local support groups into spaces where families share strategies, reliable service recommendations and support each other's advocacy efforts. These communities become the conduits for digital adoption for learning how to use WhatsApp, Chatbots, and online resources in ways that feel intuitive.





Project Saarthi is our new pilot initiative in partnership with the Women and Child Department, Madhya Pradesh to establish sustainable early support systems to empower rural caregivers (Anganwadi workers) of children identified with delays or at risk of delays under the age group of 0-6 years in Sehore district of Madhya Pradesh. This is suitably aligned with the early childhood guidelines stated under Navchetana framework and Divyang protocol.

Over the next five years, we aim to train 350 Anganwadi workers, screen 25,000 children and support 3000 caregivers with home-based interventions across selected blocks. Building on this evidence, Nayi Disha will work with state government partners to scale the model across other districts, embedding it within the public health and early childhood systems to ensure long-term sustainability and impact.



Strengthen cross-sector collaboration

Strategic partnerships and collaborations will be integral to strengthen and scale impact for the caregivers. Achieving this requires a multi-dimensional approach that combines organisational growth, the creation of public goods, replication of proven models, and targeted policy advocacy. We will be partnering with like-minded organisations offering community-based services to replicate our model, ensuring the local communities receive services as per their diverse needs and also strengthening grass-root networks. We will scale our efforts to collaborate with local governments, civic agencies and disability departments to make support reach underserved communities at scale. Pilot programs, like project Saarthi, for training primary healthcare workers for digital home-based interventions will be scaled to provide early childhood development intervention in rural and semi-urban areas.

Drive evidence based advocacy

Every call to Nayi Disha's helpline and every interaction within the community generates valuable insights about caregiver needs, systemic gaps, and challenges faced by children with IDD. The data and evidence from digital platforms and on-ground initiatives will inform awareness generating efforts and help strengthen advocacy for policy change moving the ecosystem from reactive support to proactive inclusion. Nayi Disha will systematically analyse this data to inform advocacy efforts especially focusing on key issues such as child protection, therapy centre regulation, and inclusive schooling, using evidence to highlight pressing issues at the state and national levels. These insights can shape resource mobilisation and allocation, program design as well policy recommendation ensuring that advocacy is grounded in real-world experiences rather than assumptions.

Our journey ahead is one of collective action, defined both by purpose and partnerships. What began as a simple effort to provide support to families is evolving into a movement that is reimagining how families, communities, professionals and systems can work together to create an ecosystem of care that is rooted in inclusivity, acceptance and sustainability. This next chapter will be shaped through collaboration with caregivers who continue to inspire by turning personal challenges into leadership, with partner organisations that share a commitment to inclusion, and with public systems that can transform scale into equity. Every story shared, every partnership built, and every policy influenced brings us closer to a future where caregiving is not a lonely struggle but a supported journey.



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- Composite Regional Centre for Persons with Disabilities (CRC), Gorakhpur, Lucknow (UP), Chhatarpur, Bhopal (MP), Ranchi (Jharkhand), Jaipur (Rajasthan)
- Department of Women and Child Development, Bhopal (MP)
- Department of Empowerment of Persons with Disabilities
- District Disability Rehabilitation Centres (DDRC), Nagpur, Gondia, Bhandara, Ahilyanagar (MH)
- National Institute of Mental Health Rehabilitation (NIMHR), Sehore (MP)
- National Institute for Empowerment of Persons with Multiple Disabilities (NIEPMD), Chennai (TN)
- National Institute for Empowerment of Persons with Intellectual Disabilities (NIEPID)
- PCMC Divyang Bhavan, Pune (MH)
- Sadar Hospital Jamshedpur

Non-government Partners

- | | |
|--|-------------------------------------|
| • AYJNISHD(D) | • Muskaan PAEPID |
| • Bal Kalyan Sanstha | • NS NIITHYA SAADHANA |
| • Booksosmia | • Oyster CDC Hyderabad |
| • Cafe Arpan | • PACTA |
| • Chingari Trust | • Pandit Deendayal Upadhyay |
| • Club Youngistan Pune | National Institute for persons with |
| • Disability Visibility | physical disability - New Delhi |
| • Down Syndrome Federation of India | • Plan Special Needs |
| • EnAble India | • Rainbow Children's Hospital |
| • Enfold | • Saamarthya Foundation |
| • Firefly Initiative | • SCAN |
| • Fragile Society India | • Shuttles and Needles |
| • iCANthink | • Sishumangal CDC Rajganj |
| • IIT Bombay IDC School of Design Jellow | • SRCC Hospital Mumbai |
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| • KEM Hospital Pune | • Tooth Buddies |
| • Latika Roy Foundation | • Ummeed Child Development Center |
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